



I am conducting a study about the safety of non-conveyance. Non-conveyance is when ambulance crews attend patients when they call 999, but it is decided that they don't need to go to the Emergency Department.

I am hoping to understand more about how the process happens in clinical practice to make improvements to the ambulance service and safety for patients.

If you are a patient or a carer (anything from a paid, formal carer to someone who occasionally looks after someone) with experience of non-conveyance in the last year, I would like to invite you for an interview.

This study is not funded so I cannot pay you for your time, but you will be contributing to improving the ambulance service and safety for patients.

If you would be interested in taking part in this study or simply want to know more about what I am doing, please contact me for an informal chat or I can send you more information.

The study has been given favourable ethical opinion by Camberwell St Giles REC.

Many thanks,  
Sam

Samantha Laws  
PhD student

LawsSA@cardiff.ac.uk  
07855 524 770

