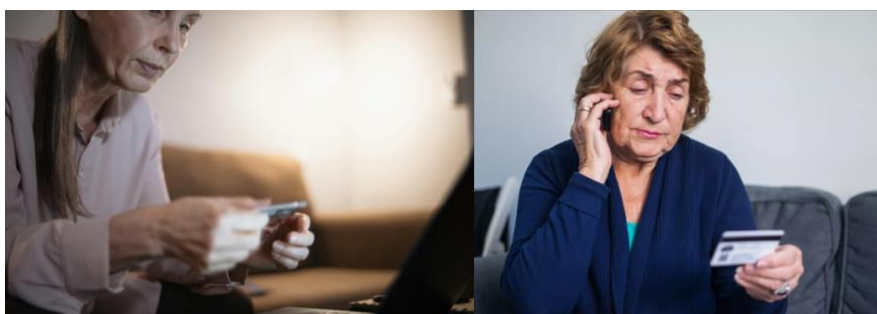


## **Protecting older people from financial fraud using innovative solutions: The PILLAR network**



### **What is the purpose of this study?**

Many older people are affected by financial fraud such as online or phone scams every year. This study aims to better understand their lived experiences and what strategies we can use as a society to prevent the fraud from happening in the first place.

### **Who can take part?**

We would like to hear from you if you are over 60 and have experienced financial fraud, or if you are carer over 18 who supports someone aged 60 or above. Please contact Hoi Tat Kwok at [h.kwok.23@ucl.ac.uk](mailto:h.kwok.23@ucl.ac.uk)

### **What will I have to do?**

You will need to meet with a researcher for a focus group discussion lasting one hour. During this interview you will be asked questions about your experience of and what you think may help prevent scams happening. You would be free to withdraw at any time.

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