# **Action for Carers** PDATE Surrey

#### **Adult Carers Support News and Events**

#### July-August-September 2022





Welcome to the latest edition of our newsletter, covering July, August and September.

Thank you for joining us in celebrating Carers Week. The theme was making caring visible, valued and supported. I hope that we are able to continue these three very important values all through the Manager Adult Carers Support, year as we settle into our new

Hub model of carer support.

Please join us for events both online and face to face and let us know what you would like to see us offer in the way of workshops, wellbeing and family events. Please come along to the Adult Carers' Parliament or Young Adult Council to share your views. I look forward to seeing you.

Rachel Brennan **Action for Carers Surrey** 

### **Your Views** & Carers' Parliament

As you'll have read last edition, the 'Giving Carers a Voice' programme has moved to Healthwatch Surrey. Read more on this here www.healthwatchsurrey.co.uk/ giving-carers-a-voice/ We will be working closely with them.

Do you have views on the service and support we at Action for Carers provide? Please join us to share these experiences and help shape our service to ensure we are providing the support you need.

#### Join our Carers' Parliament Thursday 29th September, 7-8.30pm (Online Zoom)

Led by Rachel Brennan. You can also email views to Rachel.Brennan @actionforcarers.org.uk Or post to Action for Carers Surrey FREEPOST

And you can find key surveys and consultations on our consultation page www.actionforcarers.org.uk/ get-involved/use-your-voice/ consultations/

There are several VERY important consultations open currently, including into Surrey's strategy for young carers, and into mental health services in Surrey.

See more on the back page.

### Looking back at Carers Week 2022



We had a very busy Carers Week this June, with lots of events at our new Hubs, where carers were able to enjoy free coffee & cake, and pick up 'goody bags'. Our Moving & Handling team attended many of these and were able to share tips and advice. We also had events at some of Surrey's hospitals, and had online support groups taking place too, where we celebrated Carers Week.

Action for Carers Newsletter July-August-September 2022

# Hubs: drop in venues for Surrey's carers



### Could you help others and volunteer at the Hubs?

We are actively seeking volunteers to support our new Hubs which are held regularly at various venues right across Surrey.

recruit@ActionforCarers.org.uk

Do you have a little time you could share to help others. Or are you a

former carers, who might like to get involved?

Volunteers are wanted at all 13 of our Hub locations. The time commitment is as little as a couple of hours every two weeks.

The hub volunteering role is to provide a warm welcome to carers who drop in and help with things like putting out resources, making tea, etc. We will provide, induction, training and ongoing support and also reimburse travel expenses.

Do you know someone who could give up a couple of hours of their time a week, or fortnightly? Our website's **Volunteer page** has more information and we would be grateful if you shared it with anyone you think might be interested. We also have posters that could be displayed at places of work or leisure.

Please contact us via recruit@actionforcarers.org.uk with your contact details if you would like an informal chat to find out some more. Thank you!

### **Meet the Carer Support Advisors**

As we've been through a bit of a restructure, we thought it would be good to (re-)introduce the team.

We're now in two area teams, as shown below, led by Rachel Brennan, Service Manager.

#### TEAM A: Surrey Heath & Farnham/Guildford & Waverley/East Manager: Sally Burton

#### **Carer Support Advisors**

- Karen Cox
- Amanda Deadman
- Jacqui Forbes
- Laura Tufnail
- Vacancy

TEAM B: North West/ Surrey Downs Manager: Jacqui Maclean

#### **Carer Support Advisors**

- Barbara Bowden
- Sarah Cawley
- Farhana Hussain
- Amanda Liddicott
- Vacancy

### County-wide 'Hubs' open for Surrey's unpaid carers

This May and June, we opened the doors to multiple new 'Hubs', located right across Surrey. These are 'drop-in' locations for Surrey's unpaid carers to visit for advice and support.

At the Hub you can meet with Action for Carers' staff and volunteers. You can get information and advice on your caring role and the support available, and also enjoy a cuppa and a chat.

Carer Practice Advisors (who work for SCC/NHS), whose role is also to ensure carers get all the support they need, will be attending many of the Hubs too.

#### **Open to all**

The Hubs are open to all family/ friend unpaid carers, and are free simply to drop in to, though organised events and meetings will also be held at the Hubs see page 8.

#### When are the Hubs open?

We have weekly Hubs, open one day every week. We also have 'satellite' Hubs, opening two days each month. Hubs are open between 10am and 2.30pm.



# Hubs: drop in venues for Surrey's carers



The Hubs are taking place in towns right across Surrey, so you should be able to find one near you — see list here →

#### **Drop-in**

Please feel free to drop-in if you're a carer in Surrey. You will find a friendly welcome and support on all practical, and emotional, aspects of caring.

You can also raise particular concerns you have with the ACS staff, and get referrals to further sources of support.

#### Find out more

If you'd like to get in touch to find out more about the Hubs, please call 0303 040 1234, or email us at: CSAdmin@actionforcarers.org.uk



Carers' Hub at the Hive

#### Are you looking after a relative or friend?

Drop into our Carers' Hub for information, advice and support about your caring role. Or just enjoy a cuppa and a chat.

We're here at The Hive, Park Barn Drive every Monday. Please drop in.

We'd love to see you!



For more information, please get in touch the call 0305 040 1234 (0 text 07723 486730 email CSAdmingRactionforcarers.org.uk www.actionforcarers.org.uk

# Where are the *weekly* Hubs?

**CAMBERLEY**: High Cross Church, Knoll Road, Camberley GU15 3SY – every **Tuesday** (*NB not open 16th August due to building works.*)

**GUILDFORD**: The Hive, Park Barn Drive, Guildford GU2 8EN – every **Monday** 

**HORLEY**: Horley Baptist Church, 289 Ct Lodge Rd, Horley RH6 8RG – every **Wednesday** (*NB Not open 6th July*)

KNAPHILL: The Vyne Centre, Knaphill GU21 2SP – every Monday

**LEATHERHEAD**: Leatherhead Community Hub, Kingston Road, Leatherhead KT22 7PX – every **Friday** 

### Where are the *satellite* Hubs?

To complement the weekly Hubs (listed above), we also have 'satellite' Hubs, operating twice a month. Locations and frequency as follows:

**ADDLESTONE**: Addlestone Community Centre, Garfield Road, Addlestone KT15 2NJ – **second and fourth Wednesday** of each month

**CATERHAM**: Westway Community Café, 25 Chaldon Road, Caterham CR3 5PG – **second and fourth Thursday** of each month

**CRANLEIGH**: The Bandroom, Village Way, Cranleigh GU6 8AF – first and third Monday of each month

**EPSOM**: St Barnabas Church, Temple Rd, Epsom KT19 8HA – **first and third Tuesday** of each month

**FARNHAM**: The Maltings, Bridge Square, Farnham GU9 7QR – **first and third Friday** of each month (*NB In addition to the Hub, on the first Friday of the month, Farnham Maltings runs a coffee break with Action for Carers from 10am-12pm. More on our website.*)

**HASLEMERE**: Wesley Room, The Methodist Church, 5-7 Junction Place, Haslemere GU27 1LE – **second and fourth Monday** of each month

**HERSHAM**: Centre for the Community, 7 Queens Road, Hersham, Walton-on-Thames KT12 5LU – **second and fourth Thursday** of each month

**SHEPPERTON**: Greeno Centre, 14 Meadow View, Glebeland Gardens, Shepperton TW17 9DH – **first and third Wednesday** of each month (*NB Not open 6th July*)

#### Action for Carers Newsletter July-August-September 2022

Action for Carers Surrey HUB

# **Action for Carers' Zoom Online Events**

Wherever you live, these Action for Carers events are open to you. They take place online by Zoom video we'll send simple instructions when you register.

You'll find more details of these events <u>on our website</u>, and you can register your interest in the event/s there.

You can also call to register on 0303 040 1234 option 1; or simply email us at CSAdmin@actionforcarers.org.uk



# July, August & September

#### Yoga

Led by Saara **4, 11, 18 July** 

8, 15 August 5, 12, 19, 26 September 10.30-11.30am

Join us in starting the week with a positive, fun yoga session to look after yourself in both body and mind. Every Monday.



Mindfulness Led by Suzette Jones Weekly day sessions Tuesdays at 4-4.45pm, starting 5 July Monthly evening sessions: 11 July, 8 August, 12 September 7-7.45pm Take some time for yourself.



Join us for mindfulness sessions where we'll practice techniques to promote wellbeing and reduce stress.

#### **Knit and Natter**

Led by ACS Carer Advisors 19 July, 10.30-11.30am 6 August, 10-11.30am (Saturday) 16 September, 10-11.30am Relax, chat and share knitting projects All abilities welcome.



#### Coping with Caring: caring for an adult with a mental illness

Led by Alison Joyce, Space 2BYou

**4th August, 7-8.30pm** Unresolved difficulties: Your chance to air difficulties, challenges or questions that are hard to ask or resolve when caring for someone with mental health problems

#### Coping with Caring: caring for an adult with Autism

Led by Marie-Anne McKee, Space 2BYou

#### 8 September, 7-8.30pm

The workshop will be on Autism and tools for carers.



#### Moving & Handling: Sit to Stand

Saturday 24 September, 10.30-12 noon

Led by our Moving & Handling Advisors

This workshop is for anyone caring for someone who struggles to get up from a bed, chair, toilet or wheelchair.

New to Zoom? New to using Zoom or having difficulty using it? We have an easy read guide to help you get going with Zoom and join our groups and events. To request a copy call 0303 040 1234 option 1; or email CSAdmin @actionforcarers.org.uk or find it on our website.

## **Zoom Online Events**



#### Moving and Handling: Falls Prevention

#### 14 July, 10.30-12 noon

Led by our Moving & Handling Advisors

Join us for some tips and techniques to help you prevent falls.

#### Moving & Handling: Car Transfers

*Led by our Moving & Handling Advisors* 

#### 13 August, 10.30-12 noon

Tips and manoeuvres to help you get the person you care for in and out of a car.

#### Moving and Handling: Bed mobility

Led by our Moving & Handling Advisors

#### 23 July, 10.30-12noon

Workshop for anyone caring for someone who struggles to get in or out of, or move around in bed

#### Learn how your Hospital Carer Advisor can help you

Led by our Hospital Carer Support Advisors

#### 25 July, 7-8.30pm

If you are caring for someone who is frequently in hospital or are expecting to have your cared for visiting hospital in the future, come along and find out how our Hospital Carer Support Advisors can help support you and what our local hospitals offer to help support carers using them.

HCSAs are also available to meet in the Hubs, see page 8 for more details.

#### Carer Feedback and Consultation Sessions

Led by Rachel Brennan 6 July, 7.30-8.30pm 5 August, 1.30-2.30pm 7 September, 7.30-8.30pm

#### Carers Rights: Understanding Carers' Assessments

Led by Carer Practice Advisor and an ACS Advisor

16 September, 10.30-12noon Leatherhead Community Hub Online:

#### 22 September, 10.30-12noon

Find out more about Carers' Assessments, how to prepare for them, when they need to be reviewed and how you as a carer can benefit from an assessment.

(This event will be held in all Hubs across Surrey in the next few months.)

# How to book on to our groups and events

Booking is essential. You can:

- Visit our website events section, or
- Call us on 0303 040 1234
  option 1, or
- Email CSAdmin@ actionforcarers.org.uk

Once booked, we'll send instructions.

### How our Moving and Handling team can support you

Do you help the person you care for move around? That's quite common for unpaid carers. But it can be challenging physically, and dangerous – both for you and your loved one.

Our Moving & Handling team can help. They can advise on safe techniques and manoeuvres to help you. For example, how to get someone out of bed safely, or into a car.

They can also advise on equipment – and further sources of help and information. We offer support in person, in group training and via Zoom (see opposite).

With their help, you can look after your back – and keep yourself and your loved one safe.

#### Here's what carers say:

"Excellent team of advisers, treated with courtesy and respect, prompt action for all our needs."

"I cannot thank Action for Carers enough for the patience they have shown me whilst explaining all the positive solutions to my handling of my husband."

"I was very grateful to the lovely lady that came out to show me how to move my mum. She was very helpful with lots of tips and advice."

Give us a call on 0303 040 1234 to find out about getting a referral. And search 'Moving and Handling' on our website – you'll also find several videos that demonstrate some of the key techniques.

## **Action for Carers' Face to Face Events**

#### Meet the Carer Practice Advisors in your Hub

Come along and have time to discuss any social care issues with the local Carer Practice Advisor.

**1 July 10.30-12 noon** Leatherhead Community Hub

**5 July 10.30-12 noon** St Barnabas Church, Epsom

**13 July, 10-12noon 20 July, 12–2.30pm 24 August , 10-12 noon** Horley Baptist Church :

**26 July, 10.30-12 noon** *with Melanie Randall Learning Disability and Autism Service* High Cross Church, Camberley

28 July 10.30– 12 noon 25 August, 10.30-12noon Hersham Centre for the Community

28 July, 10.20-12 noon 11 August, 10.30–12 noon 8 September with Melanie Randall LD & Autism Service Westway, Caterham

**5 September** The Vyne, Woking

# Looking after Yourself and your Back

Led by our Moving & Handling Advisors Join us for some tips/techniques to help you care for your back & move the person you care for safely.

**11 July 10.30-12 noon** The Vyne *,*Woking Hub

5 August, 10.30-12 noon Leatherhead Hub

**12 September, 10.30-12 noon** The Hive, Guildford Hub

#### **Arts and Crafts**

#### 30 September, 10.30–2.30pm

Leatherhead Community Hub Come along and enjoy being creative. Welcome to bring your own craft items.



**Tai Chi in the Hubs** Led by Tai Chi Instructor Anita Ho

8 August, 10.30-11.30am, The Vyne Woking

9 August, 10.30-11.30 High Cross Church Camberley

**10 August 10.30-11.30** Horley Baptist Church

**15 August 11am-12noon** The Bandroom, Cranleigh

**17 August, 1.30-2.30pm** The Greeno Centre, Shepperton

**19 August, 1.30-2.30** Farnham Maltings

Enjoy Tai Chi. All welcome!

#### **National Autistic Society**

Meet 1:1 with an advisor to find out about the support on offer.

**18 July, 12-2.30pm** The Vyne, Woking

**19 July, 12-2.30pm** St Barnabas Church, Epsom

**20 July, 12-2.30pm** Greeno Centre, Shepperton

**22 July, 10.30-12 noon** Leatherhead Community Hub

**25 July, 10am-2.30pm** The Hive, Guildford



#### **Healthwatch visits**

Come and share your experiences of social care and services.

**14 and 20 July, 10.30-12 noon** Horley Baptist Church Hub

**18 July 10.30 -12 noon** The Hive, Guildford

#### How can technology help you and your loved one's independence

Led by Mole Valley Life's Advisor **15 July 10.30-12 noon** Leatherhead Community Hub The Advisor will talk and demonstrate the options on which technology can help support you and your loved one stay independent at home for longer. No need to book.

#### Visits to Hampton Court

27 July, 11am-3pm 25 August, 11am–3pm 21 September, 11-3pm

Visit and explore the palace for FREE and enjoy a relaxing wander around this beautiful historic site. You are welcome to stay all day.



#### Being Well, Doing Well: Wellbeing Workshop Saturday 30 July 10am-2pm Polesden Lacey

Looking to keep yourself well and doing well? Being Well, Doing Well gives you the tools to help you to recognise and address issues that arise because of your caring role.

You will understand the importance of giving yourself time out, while increasing your confidence and self-esteem.

There's also time to relax, have a picnic and explore the grounds and gardens of beautiful Polesden Lacey. There is also a free guided tour of the house at 12.30pm.

# **Action for Carers' Support Groups**



### ONLINE Zoom Support Groups

Join our Zoom video Support Groups with your PC, tablet or mobile. (Your booking link will last for three months.) We have some specialist groups as well as our general 'Coffee & Chat' for all carers.

#### All Carers 'Coffee & Chat'

First Tuesday of each month, 10-11.30am This group is for all carers to attend.

#### **Parent Carers**

Second Friday of each month, 10.30am-12noon

Are you a parent supporting your child (under 18)? Join us to talk to our experienced staff, and others in a similar position.

#### **Mental Health**

problems.

**Third Wednesday of each month, 7-9pm** For carers who care for an adult with mental health

#### Dementia Navigator Support

Third Wednesday each month, 10.30am–12 noon (booking link is for one session only) Time to ask questions and share tips around caring for someone with dementia.

Former Carers Second Tuesday of each month, 10.30-11.30am A group for carers experiencing loss and bereavement to find support from others.

#### Learning Disability and Autism

Fourth Tuesday of each month 7.30-9pm

For carers who care for an adult on the Autistic spectrum over 17 years old.

### FACE-TO-FACE Support Groups

We will be holding All Carers and Parent Carers Support Groups in our Hubs

To book, call 0303 040 1234, option 1 or email CSAdmin @actionforcarers.org.uk

Groups will be located in the new Hubs and run from 10.30 to 12 noon.

#### All Carers 'Coffee & Chat' Support Groups

**The Hive, Guildford** Third Monday of the month

**High Cross Church, Camberley** First Tuesday of the month

**The Bandroom, Cranleigh** First Monday of the month

Methodist Church, Haslemere Fourth Monday of the month

**The Vyne, Woking** Fourth Monday of the month

Addlestone Community Centre Second Wednesday of the month

**Greeno Centre, Shepperton** Third Wednesday of he month

**St. Barnabas Church, Epsom** First Tuesday of the month Leatherhead Community Hub Second Friday of the month

Hersham Centre for the Community Second Thursday of the month

Westway Caterham Second Thursday of the month

Farnham Maltings First Friday of the month

Baptist Church, Horley First Wednesday of the month

#### Parent Carers Support Groups

**Greeno Centre, Shepperton** First Wednesday of the month

Leatherhead Community Hub Fourth Friday of the month

**St. Barnabas Church, Epsom** Third Tuesday of the month

**The Vyne, Woking** Third Monday of the month

Hersham Centre for the Community

Fourth Thursday of the month

Addlestone Community Centre Fourth Wednesday of the month

# How to book on to groups and events

Booking is essential. You can:

- Visit our website events section, or
- Call us on 0303 040 1234 option 1, or
- Email CSAdmin@ actionforcarers.org.uk

Once booked, we'll send instructions.

## **Hospital Carer Support Advisors & Dementia Cafes**

# Hospital support for Surrey carers

#### It can be a particularly challenging time when your loved one is in hospital.

There can be issues with communication, a lot for you to take onboard, and it's often very hard emotionally.

Don't forget that we have Advisors working in Surrey hospitals to help you.

They can help bridge any communication gaps between you and the hospital, and offer advice, information, as well as emotional support. We can support through the discharge process, which is so important to get right.

Feel free to contact the Advisors directly: their contact details are here →



East Surrey Hospital Position vacant, TBC



#### **Epsom General Hospital**

Michele Moore Mondays, Wednesdays, Fridays 07736 561978 Michele.Moore@actionforcarers.org.uk and

#### Tamzin Ede

Action for Carers

Surrev

HUB

Thursdays, and Team Manager Monday-Wednesday 07736 561976 Tamzin.Ede@actionforcarers.org.uk



### Royal Surrey County Hospital

Seema Kang Wednesday, Thursday, Friday 07850 515458 Seema.Kang@actionforcarers.org.uk and

Naheeda Majid Monday, Tuesday, Wednesday 07850 515457 Naheeda.Majid@actionforcarers.org.uk



### St Peter's Hospital

Sam Caine Monday-Friday 07989 402764 Sam.Caine@actionforcarers.org.uk

## Meet Hospital Advisors at the Hubs

Meet your Hospital Carer Support Advisor in your local Hub and learn how they can support you.

Your local Hospital Carer Support Advisor will be at the Hubs to answer any questions you have regarding the support that they and the hospitals can offer.

All available 10am-2.30pm

- Knaphill Hub on Monday 4th July, Sam Caine
- **Epsom Hub** on Tuesday 5<sup>th</sup> July, Michele Moore
- Leatherhead Hub on Friday 29th July, Sam Caine
- Guildford Hub on Monday 15th August, Seema Kang
- Haslemere Hub on Monday 22 August, Naheeda Majid
- Camberley Hub on Tuesday 30th August, Tamzin Ede
- Horley Hub on Wednesday 28th September, Tamzin Ede



### **Dementia Carer Cafés**

These are opportunities for carers to meet other people caring for loved ones with Dementia, and speak to a Specialist Dementia Care Nurse, as well as to Action for Carers Hospital Support Advisors.

**9th August** *Milford Dementia Café* 1-3pm, with Tamzin Ede & Naheeda Majid, plus Tracy from PALS

#### Tuesdays 1.30-3.30pm

Hunter Centre Carer Support Group. Please come along or contact Denise on 01428 654710.

### Young Adult Carers 18-24

### What You Need to

### Know

If you're a younger carer (18-24), have you had a



look at all the info in our 'What you Need to Know' pages?

There's advice, information, facts and loads of real life experiences from other young adult carers in Surrey, covering things like Housing, Returning to Learning, Higher Education, Working and Caring, Apprenticeships, Health, and more. You'll hopefully find some things that will help you.

It's here www.actionforcarers. org.uk/who-we-help/youngadult-carers-18-24/what-youneed-to-know/

# **YAC Council**

Do you want to share your views on life as a young adult carer, and help to improve our service for Young Adult carers?

Why not join our Young Adult Carers Council?

The next meeting is. Tuesday 27 September 7-8.30pm

Online

Led by Rachel Brennan

If you'd like to attend, please email CSAdmin@actionfor carers.org.uk and we'll send out the Zoom link.

### Events for Young Adult Carers

The events which will be held are:

- Manging your money
- Improving your credit
- How to write a CV and Interview skills

Do you have any more ideas for events which would help you in your caring role?

### How Can Your GP Support You as a Young Adult Carer?

We are talking to GP surgeries and would like to hear from you about the support you value from your GP and how this can be improved.

Email your ideas to: Rachel. Brennan@actionforcarers.org.uk

### Here to Help

Do you know all the ways Action for Carers can support you?

- Our Helpline
- Support from a Carer
  Support Advisor by phone,
  Zoom or face to face
- Support at our Hubs (see p2)
- Support from our Hospital Carer Support Advisors
- Wellbeing & Training events and Support groups
- Break payments for time away from caring

For support, please call the Helpline on 0303 040 1234.



# **Free Booklets for Carers**

A reminder that we have several free booklets for carers in Surrey, to support you in your caring role.

You can find them all on our website, where you can download them for free https://www.actionforcarers.org.uk/how-we-help/ information-booklets/

Or you can call 0303 040 1234, option 1, and request a printed copy be sent out to you.

Key titles include:

- The Carers Checklist
- Caring at the End of Life
- The Carers Assessment Guide
- Hospital Discharge Guide



Action for Carers Newsletter July-August-September 2022

# News and Activities from other Organisations

### Enjoy Tea and Meeting a Pony!

Riding for the Disabled group in Chobham would like to offer an afternoon tea together with a chance to meet sone of their super ponies for those living with dementia and their carers.



The teas will run throughout the summer, twice a week lasting approximately an

hour. You will enjoy tea and cake whilst watching a couple of ponies being ridden around the arena, a chance to meet, stroke, or even brush one of the ponies.

£5 for both you and your loved one at: Laris Farm, Windlesham Road, Chobham, Woking GU24 8SW. For more information and to book please contact Julie Jones on 07889 599227, or email questriders@questrda.org

### **Veterans Friendship Groups**

Are you a veteran or do you know of any friends or family who have served in the Armed Forces (including national service and reservists/territorial army) and would like to make new friends?

SCC are developing groups for veterans in the Epsom and Ewell, Surrey Heath and Guildford areas and would love to hear from you if you'd like to be involved. **Please get in touch to find out more:** 



**Bagshot Dementia** 

A dementia-friendly club for older

Bagshot residents and carers has

reopened. It's a friendly club where

everyone is welcome. Lots of fun and

laughter! There's activities, social time,

afternoon tea, outings and much more

It takes place at Windle Valley Centre,

Bagshot; Saturdays 2-5pm; £6.50 per

person, carers free; transport

Club – Saturdays



**Epsom and Ewell:** tracey.morris@surreycc.gov.uk Tel: 07790 585352 / Surrey Heath: mike.rowlands @surreycc.gov.uk Tel: 07971 604497 / Guildford: marne.stiles@surreycc.gov.uk Tel: 07815 410205.

### **Veterans Hubs & Drop-ins across Surrey and Surrey Borders**

<b>Epsom and Ewell Veterans</b> <b>Community</b> First Tuesday of each month Hub 1030hrs, The Army Reserve Centre, Welbeck Close, Ewell, KT17 2BG	Veterans Hub Fordbridge Fourth Tuesday of the month 1100hrs Fire Station, Staines Road West, Shepperton, TW15 3SB	Veterans Support Associa- tion. Every Monday 1000-1600hrs, 3rd Molesey Scout Hut, St Peters Road, West Molesey, KT8 2QE	Woking Veterans Hub, Woking Third Wednesday of the month 1030hrs Fire Station 40 Goldsmith Road, Woking, GU21 6LE
Mole Valley Veterans Hub Ashtead Last Friday of each month 1230hrs. Leg of Mutton and Cauliflower Pub, 48 The Street, Ashtead, KT21 1AZ	Veterans & Families L-P Second Monday 1000hrs High Cross Church, Knoll Road, Camberley, GU15 3SY	Guildford Veterans Drop-in Guildford Last Thursday 1030hrs Fire Station, Ladymead, Guildford, GU1 1DL	<b>Chertsey Veterans' Hub</b> Every Thursday 1400-1600hrs Gogmore Youth and Community Centre, Gogmore Farm Car Park, Curfew Bell Road, KT16 9BB
Shots Foundation Veterans Hub First Wednesday 1030hrs EBB Stadium, High Street, Aldershot, Hants, GU11 1TW	Cranleigh Armed Forces and Veterans Breakfast Club Third Sunday of each month 1000-1300hrs The Three Compasses, Dunsfold Road, Alford, GU6 8HY	Epsom Armed Forces breakfast club Every Sunday 1100hrs Dia Y Noche Lounge, 39 The Oaks Square, Waterloo Road, Epsom, KT17 2BG	Download the Armed Forces Connect Link and keep up dated of what's happening for veterans in Surrey.

# News and Activities from other Organisations

### Free theatre tickets for families!

**Circus Starr have kindly donated us tickets for its circus show this October.** The show is especially created for children who are new to



the spectacle of live performance or struggle to sit and concentrate. Performances will delight with a fantastic array of circus talent from balancing skills to contortion, plus hilarious clown, Chico Rico!

There are 30 tickets for the 4.45 performance on 4th October, and 30 tickets for the 7pm show. (One ticket per person, under 3s don't need a ticket.) The show takes place, indoors, on The Leg Of Mutton Field in Cobham KT11 3DQ. **Contact us to apply – first come first served.** (*If you* don't *hear from us, sorry, you were unsuccessful.*)



### Free NHS remote monitoring service for older people

If the person you care for has been diagnosed with dementia or depression/ anxiety and is aged 65+, you can apply for a free NHS service that monitors

health at home, helping put your mind at rest. **To apply call 0800 448 0786 or visit on line at www.sabp.nhs.uk/TIHM/getinvolved.** 

### Government Bill extends end of life financial support

The Social Security (Special Rules for End of Life) Bill, introduced in parliament in May means people thought to be in the final year of their life will be able to receive vital support six months earlier than they were able to previously.

Fast-track benefit access is to be extended to those nearing the end of their life who are on Personal Independence Payment (PIP), Disability Living Allowance (DLA) and Attendance Allowance.

The extended fast-track access means those eligible are not subject to a face-to-face assessment, and in the majority of cases they receive the highest rate of benefits. <u>More here</u> https://



www.gov.uk/government/news/ new-government-bill-extendsend -of-life-financial-support

Please remember, if you're caring for someone who is nearing the end of life, we can help. Call our knowledgeable Helpline team on 0303 040 1234, with any queries or concerns.

And you can download our booklet on managing at this difficult time from our website, or call 0303 040 1234, option 1 to request a printed copy.



#### Missing Persons Information Hub

Sadly every year, people we care for go missing – for a whole host of reasons, and people with a variety of conditions. Should this happen, there's a new website, The Missing Persons Information Hub, where all the information you might need is helpfully organised in one place. The idea is to make it easier to find help, and to understand what to do. It's here https://mpih.org.uk/

The Hub is supported by bodies including the National Police Chiefs Council, the UK Missing Persons Unit, the charity Missing People, and universities including Portsmouth and its Centre for Missing Persons Studies.



### **Inclusive Choir**

Like to sing? Epsom's Include Choir gets together to sing, combined with Makaton signing. The choir takes place at St Mark's Church, Epsom, Tuesdays, 6-7.30pm. It's an inclusive choir for anyone – people with and without learning disabilities. All welcome!

For more info call 07446 897835, or email info@include.org.uk

Action for Carers Newsletter July-August-September 2022

## **Consultations and surveys**

It's important that carers share their views. Search 'consultations' on our website to see more. Here are some particularly important upcoming surveys / consultations.

#### **Young Carers Strategy**

Surrey County Council and its NHS partners have drafted the Young Carers Strategy for 2022-2024 and want to hear the views of young carers and families — is everything covered, are the priorities right, with the strategy meet your needs?

The survey is here, along with the draft Strategy: https://www.surreysays.co.uk/csf/young-carersstrategy-consultation/ It's anonymous, and closes 8<sup>th</sup> August. (Easy Read versions are also available.)

#### **Mental Health Services**

If you, or someone you know has used any of the mental health and wellness services listed below in the last two years, then SCC and the NHS in Surrey want to hear your views on MH services.

Community Connections (Catalyst, Oakleaf, Canterbury Care, Woking Mind, Guildford Action, Oakleaf, Creative Response, Voluntary Action South West Surrey, Voluntary Support North Surrey, ESDAS, Reigate Stepping Stones, YMCA East Surrey, Hope Hub, Mary Frances Trust, Richmond Fellowship); Safe Havens; In-Reach; Mental Health Citizens Advice Service.

Please sign up to an online or in person session to share your views. In person:

 Monday 4 July, 1.30-3.30pm. Moorcroft Community Centre, Old School Pl, Westfield, Woking GU22 9PB

• Friday 8 July, 10-12pm Park House, Randalls Road, Leatherhead, KT22 OAH

Online (choose the right session/s) for you):

- Thursday 30 June In-Reach: 2-3.30pm
- Wed 6 July Community Connections: 7.30-9pm
- Wednesday 13 July Safe Havens: 1- 2.30pm

#### To sign up, email stuart.deacon@surreycc.gov.uk



#### **Parents' Voices Matter Survey**

Parents' Voices Matter is a new SCC survey for parent and carers of children and young people with additional needs (including special educational needs) and disabilities. They want to know about your experiences with local services. Closes 31 July, https://www.surreysays.co.uk/csf/parentsvoices/

#### Friends and Family Care Home Survey

Healthwatch Surrey is conducting a survey for friends, family, and carers of care home residents to share their feedback on care homes. They also want to find out whether residents and families are aware of how to, or have experience of, sharing their feedback. The survey is running alongside a programme of visits to a number of care homes in the next few months.

Survey is here www.healthwatchsurrey.co.uk/ friends-and-family-care-home-survey/

Action for Carers is here for you. If you haven't yet registered with us, please do. We offer a whole range of advice, support, information and events. Call **0303 040 1234** or email **carersinfocentre@actionforcarers.org.uk** Or you can register on our website: **www.actionforcarers.org.uk/register-with-us/** 



Action for Carers (Surrey) is a company limited by guarantee with charitable status. Registered charity number 1116714. Company number 5939327. Registered in England & Wales. Registered Office: Astolat, Coniers Way, Burpham, Guildford, Surrey GU4 7HL.

©Action for Carers Surrey. ACS0001\_06.22