



**Supporting and enabling people  
who are blind, vision impaired, Deaf,  
deafblind and hard of hearing to  
lead full and independent lives**



**[www.sightforsurrey.org.uk](http://www.sightforsurrey.org.uk)**

## Who we are

Sight for Surrey is a charitable organisation working with over 8,000 people who are blind, vision impaired, Deaf, deafblind or hard of hearing living in Surrey.



We were founded in 1922, when we first started assisting vision impaired soldiers returning from war and we have continued to help people in Surrey with a sight and/or hearing loss. People are at the heart of everything we do. Our aim is to support people to overcome their day-to-day challenges and lead an independent life. We are here for individuals and their family, providing specialist hands-on practical support tailored to their needs.

## How to contact us

**Voice Line:** 01372 377701 | **SMS:** 07860 026269

**Email:** [info@sensoryservices.org.uk](mailto:info@sensoryservices.org.uk)

**Skype:** sensory.services | **Fax:** 01372 360 767

**FaceTime:** [dutysw@sensoryservices.org.uk](mailto:dutysw@sensoryservices.org.uk)

Sight for Surrey, Rentwood, School Lane, Fetcham, KT22 9JX

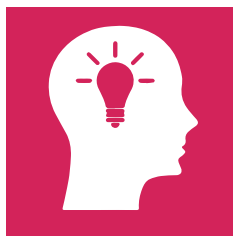
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## How we help

People with a sight and/or hearing loss can sadly become incredibly isolated.

Our specialist teams of qualified and skilled professionals support each individual by arming them with the **knowledge**, **equipment** and **confidence** to live and work fulfilling and independent lives.



In addition, we provide a wide range of activities and events throughout the year that will bring a smile to their face and connect them with others in a similar situation.



## Vision Impaired Services

We are there to support people who are losing their sight, and those registered blind or partially sighted, with practical help for day to day living throughout a person's lifetime. We

work in local hospitals where our Eye Clinic Liaison Officers (ECLO's) will expertly guide them through the process of accessing the right benefits and services to help make life easier. They also provide much needed emotional and practical support that comes with vision impairment, whether the individual is born with an impairment or blind, or it is acquired later in life.



Our specialist rehabilitation workers deliver bespoke

support so people can learn life skills to help them on a daily basis. For example a route to the supermarket or their favourite takeaway, or how to prepare and cook a meal. Sight loss can change over time as can technology, gadgets and types of benefits; we keep up to date with all these systems so that we offer the right advice at the right time.



## Technology Support

We also provide IT assistance to anyone who is blind or vision impaired. We show them how to use software on their phone, computer and other devices to help them to

be independent and stay connected with family and friends.

A wealth of tutorials are available to download via our website **[www.sightforsurrey.org.uk](http://www.sightforsurrey.org.uk)**



## Sensory Impairment Resource Centre

We have a showroom in the heart of Surrey with a large selection of hearing and low vision equipment with experts to help people find

the most useful and suitable equipment for their needs. From talking scales to liquid level indicators, vibrating alarm clocks and doorbells to digital magnifiers, we have an Aladdin's cave of gadgets to help. Please contact our Helpdesk for an appointment.





## Deaf Services

We provide specialist social work services and community support to all Deaf adults over the age of 18 in Surrey. The Deaf services team of qualified social workers

and community officers work with Deaf individuals, families, or carers to help people access everything they need.

Our specialist social workers have detailed knowledge and understanding of the issues that can affect a person who is Deaf and they have the skills and experience to work with Deaf people, whatever their choice of communication.



## Interpreting Communications

We provide a range of communication professionals for people who are Deaf, deafened, deafblind, hard of hearing and those with combined sight and hearing loss in order to meet their communication needs.



From Communicator Guides and British Sign Language interpretation to haptic communication, we've got it covered.



## Hard of Hearing Services

Our Hearing Loss Advisors provide information and support to assist people to manage their hearing loss. The specialist team work with individuals, families and groups providing information about hearing loss, communication skills training, equipment and technology support.





## Deafblind Services

In addition to our other sensory services, we have specialist communicator guides to support deafblind people so their impairment does not become a barrier to understanding and being understood.

Our qualified communicator guides use a range of communication methods including 'hands on finger signing' and haptic communication. We run events for deafblind people so they can experience the same activities as hearing and sighted people. We have a social intervener service that assists young people with a combined sight and hearing loss as they mature, helping them to develop their interests and independence.







## Children & Young People

We help children and young people who are blind or vision impaired to maximise their life opportunities. Our qualified and experienced team ensures that children and young

people with vision impairment or multi-sensory impairment, and their families, receive a creative and innovative service that will help each child to reach their full potential and experience life as an independent individual. This is achieved through a programme of individual training and group recreational activities to suit all ages, including family support.

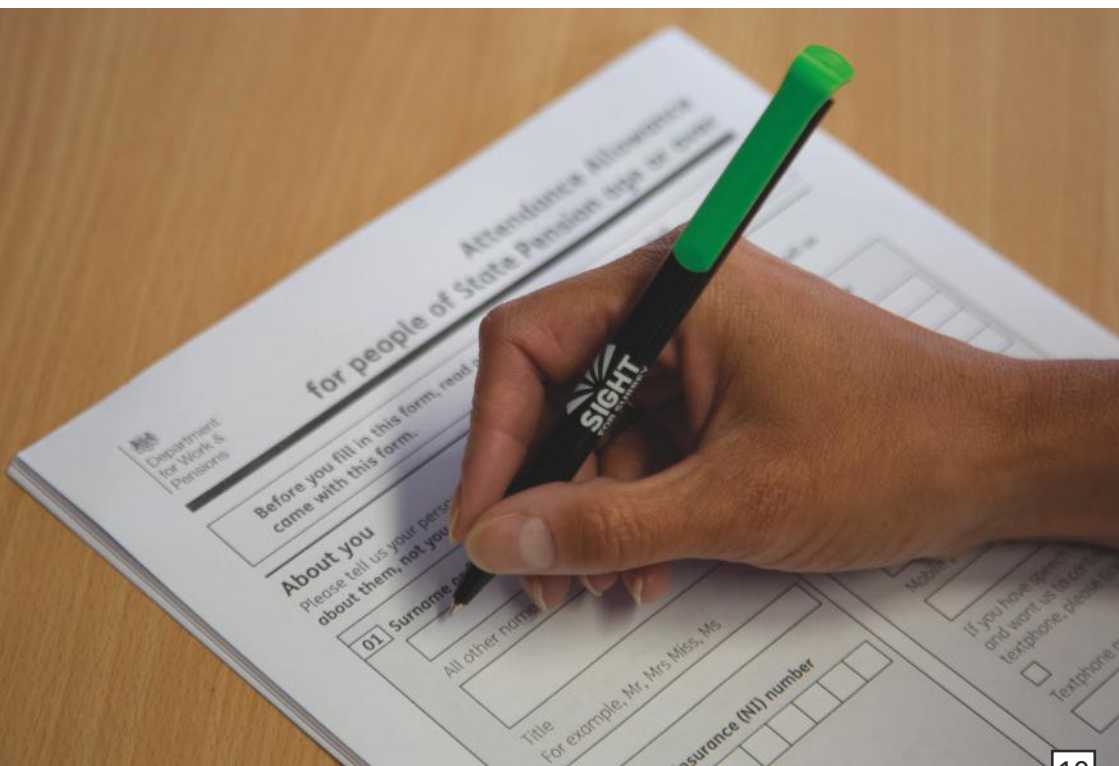


## Benefits

We provide support to access benefits for people in Surrey who are Deaf, hard of hearing, deafblind or have a vision impairment.

We work closely with many other organisations and charities to ensure all financial opportunities are open to them.

As a result, many people have been able to receive the benefits they were entitled to. For help with benefit entitlements, please contact us. Our contact details can be found on page 2.





## Fundraising & Volunteering

Our Fundraising and Outreach teams work across Surrey to raise awareness of our services and to raise money to enable and assist events and activities. To enhance

and complement our practical services we have a large number of volunteers, including volunteer drivers, telephone befrienders, home visitors and fundraisers.

If you would like further information on volunteering please email **[volunteering@sightforsurrey.org.uk](mailto:volunteering@sightforsurrey.org.uk)** or call our Helpdesk on 01372 377701.



Our mission is to support anyone with a vision and/or hearing impairment to live a fulfilling and independent life. We're here for you and your family - providing specialist, hands-on, practical support tailored to your needs.

People are at the heart of everything we do. We want to inspire you to take the small steps today and achieve the breakthroughs tomorrow.

We're proud to be the only organisation of our kind dedicated to supporting people in Surrey.

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